

Certified Living John Fendley **Certified Living Inspections** 

### LOCATION



Loganville, GA Serving Atlanta, GA

# YEARS CONSULTING

Since 1997

## PREVIOUS REPORTER SOFTWARE

Personal software

### **OVERVIEW**

John is an experienced inspector of over 26 years. He has experience in traditional inspections as well as being a certified 203(k) Consultant. He has previously worked for a national 203(k) trainer, and has completed many new construction and renovation projects.

Certified Living Inspections, LLC began as an answer to a hole that John, Owner and CEO, saw in the process of buying investment properties. Rehabbing homes was becoming a more popular option for many people. John was seeing that some first time investors were getting in over their heads by not seeing the house for what it was, but only for what it could be.

John has used his own software to produce Work Write-ups and the related documents that are needed for renovation loan types for several years. After reviewing the many different programs that are available on the market today, John made the decision to use Renovation Lending Software (RLS). That decision was based on how the final product appeared and the user support provided by Steve Harvey and his team, which has been outstanding.

# PARTNERING WITH RENOVATION LENDING SOFTWARE



Built in library of Repair Items, Narratives yields quicker report turnaround time.



Ability to send emails directly through the program saves time and gives our team full visibility of all communication on a project.



Reporting looks more professional then other software on the market, which helps us look better than our competition.



DocuSign integration allows quicker turnaround time on signed docs which improves customer service.



Integrated invoicing system gives us better tracking of our billing and accounts receivables.



Loan officer data gathering helps me know who my best referral partners are so I can stay in touch with those who count.



RLS is easy to learn, and the Online help center is a great resource. I no longer need to make updates to my reporting system which is a huge issue as I know RLS will make updates to documents as needed. I believe that RLS is the best option for consultants' and will only get better with time.

> **John Fendley** Owner/CEO





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